

IT Support Engineer

Salary	£25K + benefits, dependent on skills/experience
Location	Flexible but with a requirement to be in the office to carry out project work
Job type / Hours	Permanent, full-time (37.5 hours per week). Additional hours may be required
Start date	ASAP

Are you an enthusiastic IT Professional looking to broaden your skills into Microsoft cloud services? Interested in working with our small team of dedicated engineers as we embark on a significant period of change?

At TRP Research Ltd, we combine our knowledge and expertise of the media industry with existing and primary data sources to create meaningful research for our clients. Our Technology team plays a key role in supporting our staff to achieve this. Currently, the Company is in a transition phase, moving to new technologies provided by Microsoft 365 that will replace on-premises services, increase security, and improve IT provision for our staff. So, we're looking for someone who wants to be a significant contributor to this process.

ROLE DESCRIPTION

Working within the IT and Infrastructure Team, you will be involved in configuring and maintaining both cloud and physical infrastructure. This role involves working with the team to provide support for existing systems and will be focused towards moving IT Services to a cloud first approach utilising Office 365, Microsoft Azure and to a lesser extent, AWS. We are looking for an experienced IT Engineer who is keen to develop their skills with cloud technologies. Extensive cloud experience is not necessary, we will provide training opportunities for Microsoft certifications, but you should be familiar with Microsoft 365 administration.

Responsibilities will involve:

- Office 365 administration of:
 - Teams
 - Exchange Online
 - Endpoint Management / Intune
 - Azure Active Directory
 - Backup and recovery
- Office 365 Purview (security and compliance)
- Maintenance, configuration, and support of:
 - Server Hardware
 - Network Infrastructure
 - Firewalls and VPNs
 - Virtual systems (VMWare & Hyper-V)
 - Windows Server Operating Systems, mostly 2019
 - Active Directory, Group Policy
 - Backup and recovery systems

SKILLS AND EXPERIENCE

We're looking for someone who has at least two years' experience in:

- Office 365 Administration
- Azure / Azure AD Administration
- Server Administration
- Windows 10 Administration
- Networking experience: TCP/IP, VPNs, DNS, DHCP
- VMware vSphere / vSAN (basic understanding)
- Backup and recovery processes, preferably Veeam

CHARACTERISTICS

We're looking for someone who:

- Has an appetite to learn
- Can appreciate the wider company goals when evaluating new technology or working on projects
- Is articulate and able to freely discuss ideas and thoughts during project planning or catchup sessions
- Is enthusiastic about exploring new technologies
- Is able to keep sight of multiple streams of work and prioritise if necessary
- Engages and inspires others, and adapts to different working styles and preferences as required

HOW TO APPLY

To apply, please download an application form from our website and email your completed form to careers@trpresarch.com. **Closing date** for applications is **Friday 15th July**. TRP Research Ltd is an equal opportunities employer.